ConvergentIS Add-on for ITK Replacement on SAP Integration Suite

The ConvergentIS Add-on for ITK Replacement on SAP Integration Suite is a cloud-based integration framework designed for file-based integration with Ariba Downstream, Upstream, and Ariba Network.

Core Product Overview

ConvergentIS Add-on for ITK Replacement on SAP Integration Suite is a versatile tool that efficiently handles the following tasks:

- ✓ Reading .csv files/zip files from external systems
- ✓ Sending them as MIME messages using HTTP/ HTTPS POST requests

Moreover, it features a built-in scheduler for automating and scheduling these executions periodically. It supports the following job definitions:

- ✓ Full Download
- ✓ Full Upload
- ✓ Incremental Download
- ✓ Incremental Upload
- ✓ Ariba AN Upload (Ariba Network Upload)
- ✓ Ariba AN Download (Ariba Network Download)
- ✓ Ariba Spend Visibility Upload
- ✓ Ariba Spend Visibility Download

It deploys on your BTP account and offers extensive support for Ariba Downstream Import/Export Integration tasks, with a total of 454 supported tasks. It also provides support for Ariba Upstream Import/Export Integration tasks, with 204 tasks supported.

Benefits

There are many benefits to migrating from SAP Ariba ITK to SAP Integration Suite, including:

- Reduced risk: SAP Integration Suite is a supported platform with regular security updates and patches. This reduces the risk of security vulnerabilities and data breaches.
- Improved performance: SAP Integration Suite is a cloud-based platform that is designed for performance and scalability. This can lead to significant improvements in integration performance.
- Increased flexibility: SAP Integration Suite is a powerful integration platform that can be used to integrate a wide variety of systems and applications. This gives organizations more flexibility in how they integrate their systems and processes.

AMEX Ariba Tasks - Included

The ConvergentIS Add-on for ITK Replacement on SAP Integration Suite supports specific Amex Ariba tasks, including:

- Import Batch Data - Oracle
- Load Budget Adjustments - Oracle
- Import Budget Code Status - Oracle
- Load Budgets – Oracle
- Import Invoice Status - Oracle
- Import Remittance Data - Oracle
- Import Receipts - Vivar
- Export Purchase Orders – Oracle
- Export Payment – Oracle
- Export Charge Payment Requests – Oracle
- Export Receipt Status - Vivar

- Export Purchase Orders – Scan One
- Export Enterprise Users CSV – Scan One
- Export Contract Header Data (ZIP) – ServiceNow
- Export Contract Header Data (ZIP) - Cornerstone
- Export Purchase Orders - Cornerstone
- Export Payment Requests- Cornerstone
- Export eForm form_1014.ContractActionFundingApproval eForm - Cornerstone

Prerequisites

The following SAP products are required to implement the SAP Ariba ITK Add-on to SAP Integration Suite:

- Licensing for SAP Business Technology license, SAP Integration Suite, SAP Ariba.

Assumptions

- The customer's SAP Ariba ITK integrations are well-documented.
- The customer's SAP Ariba ITK integrations are not using any third-party libraries or frameworks that are not compatible with SAP Integration Suite.

If any of these assumptions are not met, it may impact the timeline, budget, or scope of the migration. It is important to identify and address any potential risks early in the migration process.

Support

Your subscription for ConvergentIS Add-on for ITK Replacement includes the following:
- Subscription License ConvergentIS Add-on for ITK Replacement software
- Ongoing Product Support (bug fixes, new features)
- SAP Roadmap Support (tested on new versions as they are released)

Support Response Times			
Severity Level	Initial Response	Action Plan	Solution
1 - Critical	6 Hours	24 Hours	48 Hours
2 - Urgent	6 Hours	4 Days	14 Days
3 - Medium	24 Hours	30 Days	60 Days or as part of a future Service Pack or Version, whichever is sooner
4 - Normal	6 Hours	60 Days	90 Days or as part of a future Service Pack or Version, whichever is sooner

* All standard business hours